

FY19 OUTCOME MANAGEMENT SUMMARY

Illinois Valley Industries is comprised of four primary programs: Community Day Services (formerly Developmental Training) Community Employment, Self-Direction Assistance and Personal Support Services.

- The Community Day Services offers a structured day program that combines light assembly work, janitorial training, survival skills, community, social, independently living, and educational activities in addition to community volunteer activities. The goal of this program is to assist individuals in attaining their desired level of independence while improving their quality of life through a variety of life experiences. In total, 39 people participated in the CDS program in FY19. Participant satisfaction measured at 100%, family satisfaction at 100% and funding source satisfaction measured at 100% at the annual surprise Rule 119 State of Illinois Department of Human Services Survey.
- The Community Employment program provides assistance with a self-directed job search that works with each person's strengths, abilities, and interest for the best possible job match. The goal of this program is to assist participants in obtaining and maintaining employment of their choice that meets their individual skill level in the community of their choice. In total, 5 people participated in the Community Employment program. Four of five people secured employment. Satisfaction of both individuals and families was 100%. Employer satisfaction measured at 87.50%.
- Self Direction Assistance assists the individual (the individual's family or representative, as appropriate) in arranging for, directing and managing Home Based Waiver services. It also offers practical skills training to enable individuals and families to independently direct and manage Waiver services. This includes providing information to ensure that individuals understand the responsibilities involved with directing their services. In FY19, 45 people purchased SDA services from Illinois Valley Industries. Satisfaction of both individuals and families was measured at 100%.
- The Personal Support Services provides training, support and assistance to individuals in their residence of choice. This program may also support and facilitate the provision of services and participation in day program, employment and community integration services. The goal of this program is to assist individuals reach their desired level of independence in their home and community of choice. Nineteen people purchased Personal Support Services from Illinois Valley Industries in FY19. Satisfaction of persons served and families was measured at 100%

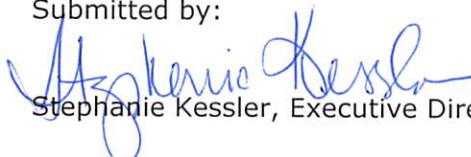
The ultimate goals of every program at Illinois Valley Industries is to increase independence to a level desired by the individual, improve quality of life and foster inclusion in their community of choice with 100% satisfaction of all stakeholders.

Our vision is that all people are treated with dignity and respect, exercise their full civil and human rights, are included in all aspects of community life, are empowered to make personal choices and have access to services they desire.

Individuals had an array of volunteer opportunities, social inclusion, trainings and educational activities offered. We participated in several reverse integration activities involving speakers of various interesting topics.

Volunteer opportunities were regularly scheduled throughout Fiscal Year 2019. These opportunities led to work exploration, skill development, employment awareness and inclusion and advocacy in our community.

Submitted by:


Stephanie Kessler, Executive Director